

2012

LOUISVILLE

STREET TIPS



Families – Singles – Teens

INTRODUCTION

The Louisville Street Tips booklet is produced and published by The Coalition for the Homeless. It is intended to be a quick reference guide for those in immediate need of shelter or services. In addition, we hope service providers find this guide useful in providing referrals to our homeless population and others in need. If you would like to obtain Street Tips in booklet format, call us at 502-636-9550 x10.

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KEY TO SERVICES

(F) = Family

(S) = Single

(T) = Teen

(C) = Children

EMERGENCY NIGHT SHELTERS

(S) (F) Center for Women and Families **581-7200**
927 South 2nd Street
Intimate partner abuse/sexual assault victims; call first for information

(S) The Healing Place
1020 West Market Street Men **568-6680**
1503 South 15th Street Women **568-6680**

(F) (S) Salvation Army Center of Hope **625-1170**
831 South Brook Street check-in: 4:30 pm

(F) Volunteers of America **636-0816**
1321 South Preston Street

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street Check-in: 4:30-5:30 pm

Wayside Men's Pavilion **584-3711**
432 East Jefferson Street

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive

(S) St. Vincent de Paul Ozanam Inn for Men **584-2480 x224**
1034 South Jackson Street Check-in 3 - 3:30 pm

EMERGENCY DAY SHELTERS

(S) Jefferson Street Baptist Center's 733 Relief **584-6543**
733 East Jefferson St Mon -Thurs 7am - 9pm Fri - Sun 7am - Noon

(S) St. John Center Men **568-6758**
700 East Muhammad Ali Boulevard Daily 7am-3pm except Wed close 2pm

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street Men 7:30 am - 4pm Women 8am - 5pm

NIGHT AND DAY SHELTERS FOR TEENS (12-17 YEARS OLD)

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive

EMERGENCY CHILDREN'S SHELTER

(C) Home of the Innocents **596-1000**
1100 East Market Street

OPERATION WHITE FLAG

The Coalition for the Homeless coordinates a program to ensure that homeless people can find shelter during severe weather emergencies.

White Flag goes into effect when:

1. The temperature or the wind chill is at 35 degrees or lower, OR the temperature or heat index is 95 degrees or higher, OR an ozone alert has been called.
2. A white flag will fly outside each participating agency to show that Operation White is in effect. As long as one of the weather conditions listed in #1 above continues, you may remain inside at any of the participating agencies. It does not mean a bed will be available.
3. If you are not eligible for services at a particular shelter, the staff may not let you in. If not, they should attempt to find you another place to stay.
4. If a shelter is full and transportation is needed, Wayside Christian Mission will provide a ride to another White Flag Shelter.

THE FOLLOWING SHELTERS PARTICIPATE IN OPERATION WHITE FLAG:

(S) St. Vincent DePaul 1034 South Jackson Street	Men	584-2480 x224
(F) (S) Salvation Army Center of Hope 831 South Brook Street	Men, Women, Families	625-1170
(S) The Healing Place 1020 West Market Street 1503 South 15 th Street	Men Women	568-6680 568-6680
(F) (S) Wayside Christian Mission 432 East Jefferson Street	Men, Women, Families	584-3711

*To find out when Operation White Flag is in effect, call one of the shelters listed above or call the Crisis and Information Line **589-4313***

MEALS

BREAKFAST OR EARLY LUNCH

Jefferson Street Baptist Center's 733 Relief **584-6543**

733 East Jefferson Street (Mon-Thurs 7:00 am-9:00am)
(Lunch for JSBC's Advance Louisville participants 12:00pm-1:00pm)

Lord's Kitchen **634-1665**

2732 South 5th Street Mon-Sat 8 - 9 am

Salvation Army Center of Hope **625-1170**

831 Brook Street 7:00 - 7:30 am

St. Augustine Church **584-4602**

1310 West Broadway Sandwiches; Mon-Wed, Fri 10:30 am - Noon

Wayside Christian Mission **584-3711**

432 East Jefferson 6:30 -7:15 am Men, 7:30 - 8:00 am Women & families
8:00 - 8:30 am Community

West End Baptist Church Every Saturday 8:00 - 10:00 am **635-9267**

1400 South 4th Street

LUNCH

Cathedral of the Assumption **582-2971**

433 South 5th Street 12:15 - 1 pm

Fourth Avenue United Methodist Church **585-2176**

318 West St Catherine Street
Mon Tues Thurs Fri sack lunch 12 noon - 1pm

Lampton Baptist Church Wed 11:00 am - 1:00 pm **541-7020**

850 South 4th Street

Franciscan Shelter House **589-0140**

748 South Preston Street Mon - Fri 10:30 am - 12:30 pm

The Healing Place for Women **568-6680**

1503 South 15th Street Sat & Sun 11:45 am - 12:15 pm

The Healing Place for Men **568-6680**

1020 West Market Street Mon - Fri 11:45 am - 12:30 pm

MEALS

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Jefferson Street Baptist Community @ Liberty	585-3787
800 East Jefferson Street	Sun 12:15 - 1:00 pm
Lord's Kitchen	634-1665
2732 South 5 th Street	Sat - Sun 11:30 am - 12:30 pm
Wayside Christian Mission	584-3711
432 East Jefferson Street	12:00 - 1:00 pm Men & Community 11:00 - 12:00 pm Women & families
St. Vincent de Paul Open Hand Kitchen	584-2480
1026 South Jackson Street	Mon - Sun Noon - 12:30 pm
T) YMCA Safe Place Services	635-5233
2400 Crittenden Drive	Mon - Sat 11:00 am - 12:00pm
Feed the City	772-5384
1100 south 26 th Street	Mon - Sat Noon - 3:00 pm

DINNER

Lord's Kitchen	634-1665
2732 South 5 th Street	Tues & Wed 5 - 6pm
St. Vincent de Paul Open Hand Kitchen	584-2480
1026 South Jackson Street	Mon - Fri 5:00 - 5:30 pm
Salvation Army Center of Hope	625-1170
831 Brook Street	5:00 - 6:00 pm
The Healing Place for Men	568-6680
1020 West Market Street	restricted to men who sleep overnight
Wayside Christian Mission	584-3711
432 East Jefferson Street	5 - 6 pm Men & Community 4 - 5 pm Women & Families
(T) Dare to Care Food Bank Kid's Café	587-7405
930 West Chestnut Street	Mon - Fri 4 - 5 pm
Lost Sheep Ministries	Every Thursday @7 pm
315 Wenzel Avenue	Cable Baptist Church The Potter's House

GROCERIES

Dare to Care Food Bank	966-3821
Kentucky Harvest	894-9999
Sister Visitor Center 2235 West Market St <i>Help for west of 9th and north of Broadway Streets</i>	776-0155

COMMODITY SUPPLEMENTAL

Food Program 1616 Rowan Street <i>For those age 60 or over, children 0-6 years, pregnant, postpartum and breast-feeding women not on WIC. Call for income guidelines.</i>	595-3031
Louisville Health Department WIC <i>For pregnant, postpartum, and breast-feeding women and children 0-5 years of age. Call for the site nearest you to make an appointment.</i>	574-6676

CLOTHING

Bethlehem Baptist Church 5708 Preston Highway Tue & Wed 9:30 am -12:30 pm Tues - Wed 12:00 – 4:00 pm for 40213, 40219, 40229 zips	964-4384
Clothe-A-Child, Inc. 2124 West Muhammad Ali Blvd 10:30 am – 1:30 pm by appointment only	772-1225
Lampton Baptist Church Wed 11:00am – 1:00 pm	541-7020
Golden Arrow 626 South Shelby Street Mon - Fri 9am - 11:45am Children's and maternity clothes, diapers, baby food. Proof of children required	589-3537
Jefferson County Public Schools 319 South 15 th Street Tue & Thurs 9:30 - 11:30 am by appointment	485-7062
J-town students	485-3535
Schuhmann Center Mon - Fri 9 -11:45 am ID required 730 East Gray Street	589-6696

CLOTHING

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Walnut Street Baptist Church **589-3454**
1111 South 3rd Street Mon & Thurs 12:30-3:30 pm; sign in before 3pm

Wayside Christian Mission **584-3711**
432 East Jefferson Street 8:00 am - 4:30 pm

Lost Sheep Ministries Cable Baptist Church - The Potter's House
315 Wenzel Avenue Every Thursday @ 7pm

Feed the City **772-5384**
1100 South 26th Street Mon - Sat

HEALTHCARE

Emergency Room/University Hospital **562-3000**

University C & Y Health Clinic **852-5321**
555 South Floyd Street must have medical card

University Child Health Services **629-8990**
230 East Broadway Mon & Tues 7am -7:30pm - Wed - Fri 7:30am 4:30pm

Phoenix Health Center *formerly St. John's Clinic* **568-6972**
712 East Muhammad Ali Blvd Mon - Fri 7:30am-4pm Tues 4:30 - 8:30 pm

Kosair Children's Hospital **629-6000**
231 East Chestnut Street

Park DuValle Community Health Center **584-2992**
1015 West Chestnut 10:00 am -5:00 pm

Family Health East Broadway Center **583-1981**
914 East Broadway Mon - Wed 1:45 - 9pm; Fri. 8am - 4:30pm

Park DuValle Community Health Center **774-4401**
3015 Wilson Avenue Mon - Fri. 8am - 5pm Sat 12 Noon - 4pm

VETERANS SERVICES

Healthcare for Homeless Veterans Program St John Center (Outreach) 700 East Muhammad Ali Boulevard	Mon - Fri assessment & referral	287-4178
Robley Rex VA Medical Center 800 Zorn Avenue		287-4000
Veterans Center 1347 South 3 rd Street	(Outreach) (Mon - Fri 9:00 am - 5:00 pm)	634-1916
Interlink Counseling 8311 Preston Highway	Veterans only Mon - Fri 9am - 5pm	964-7147

DENTAL SERVICES

Phoenix Health Center <i>formerly St. John's Clinic</i> 712 East Muhammad Ali Boulevard	<i>Appointments only Mon & Fri</i> <i>Walk-ins Tues Wed Thurs for homeless men, women and children</i>	568-6972
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FAMILY HEALTH SERVICES CHILDREN & YOUTH SERVICES

Iroquois Family Health Center 4100 Taylor Blvd	Mon Wed Thurs & Fri 8am - 4:30pm Tues 8am - 3:30pm	366-4747
Portland Family Health 2215 Portland Avenue	Mon & Thurs 8am - 9pm Fri. 8am - 4:30pm Sat 10:30am - 2:30pm	774-8631
Family Health East Broadway Center 914 East Broadway	Mon - Wed 1:45 - 9pm Fri 8am - 4:30pm Sat 10am - 2pm	583-1981
Family Health Dixie Center 7219 Dixie Highway	Appointment only 8am - 4:30pm	937-7277

TUBERCULOSIS TESTING (TB)

Louisville Metro Health Department	574-6617
400 East Gray Street	Appointment only Mon Tue Wed & Fri Noon-3:30 pm
Phoenix Health Center	568-6972
712 East Muhammad	<i>formerly St. John's Clinic</i> Mon Tues Wed & Fri 8am - 3pm
Homeless Outreach	585-1969
	Call for nearest location Mon - Fri 8am - 5pm

MENTAL HEALTH SERVICES

Family & Children's Place	893-3900
	Mon - Fri 8:30 am - 8:30 pm
Seven Counties Services (non-residents)	589-1100
101 West Muhammad Ali Boulevard	
Al-Anon and Alateen	458-1234
4400 Bishop Lane, #104	Mon - Fri 10 am - 2 pm
Alcoholics Anonymous	582-1849
332 West Broadway, Room 620	Mon - Fri 8 am - 1 pm & 2 - 4 pm
Jefferson Alcohol Drug Abuse Center (JADAC)	583-3951
600 South Preston Street	
Narcotics Anonymous	499-4423
	24 Hour Helpline

SEXUALLY TRANSMITTED DIEASES & HIV SERVICES

AIDS Service Ctr Coalition & Louisville AIDS Resource Ctr	574-5490
Deaf services/TDD line	574-5775
810 Barret Avenue	Mon - Fri 9am - 5pm
House of Ruth	587-5080
607 East Saint Catherine Street	Mon-Fri 8:45am -4:45pm

HELP WITH CHILDREN

Office of Homeless Migrant Education *pre-school & school* **485-3650**
911 South Floyd Street, Room 211 Dawson Orman Education Center

Jefferson County Public Schools **485-3001**

CHILDCARE

Community Coordinated Child Care (4C's) **595-4323**
908 West Broadway Call for appointment

Wayside Christian Mission 432 E Jefferson Street **584-3711**

JOBS AND EDUCATION

Family Scholar House **584-8090**
403 Reg Smith Circle Provides academic advising and case management
support for low income single parents interested in a college degree. Individuals
must have a high school diploma or GED, and custody of children to qualify.

Career Resources **574-4100**
2900 West Broadway, Suite 100

Family and Community Support for Women and Families **581-7237**
927 South 2nd Street

The Nia Center 2900 West Broadway **775-2556**

College Access Center 200 West Broadway, 7th Floor **584-0475**

Department for Employment Services **595-4762**
600 West Cedar Street

GTS Staffing aka Goodwill Temporary Services **581-0058**
4200 Bishop Lane Mon – Thurs 8am – 11pm

Jefferson County Public Schools Adult Education (GED) **485-7400**

Kentucky Vocational Rehabilitation **595-4173**
Call for referral Mon – Fri 8am - 4:30pm

Louisville Urban League **561-6830**
1535 West Broadway

FINDING OTHER HELP

Emergency		911
Metro Call		311
Metro United Way		211
Help Ministries		637-6441
Emergency financial assistance serving 40202, 40203, & part of 40208: Appointments only Mon 10am – Noon, Tues – Thurs 9:30 – 11:30 am		
Help Information for Ex-Offenders		1-877-466-2834
Kentucky Refugee Ministries		479-9180
Mon – Fri 8:30 am to 5:00 pm		
Crisis and Information Center		589-4313
Deaf Relay TDD line		589-4259
Adult Protective Services		595-4803
908 West Broadway, 11 th floor		
Abuse Hotline		1-888-752-6200
American Red Cross	<i>We Speak Your Language</i>	589-4450 x445
510 East Chestnut Street		
Bus Service (TARC)		585-1234
Hearing Impaired	1000 West Broadway	587-8255
Child Abuse Hotline		595-4550
Child Support Division		574-8300
315 West Muhammad Ali Blvd		
Crimes against Children		574-2465
Crimes Against Seniors	Unit for LMPD	574-2278
Deaf Relay Service		1-888-648-6057
<i>Free for anyone without a machine</i>		

FINDING OTHER HELP

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River City Love Squad		533-7257
Center for Women and Families Crisis Hotline		581-7222
Southern Indiana Campus		1-877-803-7577
National Hotline		1-800-799-7233
Food Stamps	Mon - Fri 7:00 am - 5:00 pm	595-3636
Medical Card		595-4238
Passport Health Plan	for children	1-800-578-0603
Metro Human Needs Alliance		585-3556
1113 South 4 th Street		
Prodigal Ministries		776-7347
1410 Dixie Highway		
Rape Crisis Program	<i>24 hour hotline</i>	581-7273
226 West Breckinridge Street		
Social Security Office		582-6690
601 West Broadway		
TANF		595-4238
908 West Broadway		
Traveler's Aid		540-2612
410 West Chestnut Street, Suite 609		
Homeless Prevention Program		574-6452
810 Barret Avenue		
<i>Assistance for State Prison serve-outs, Central State patients and those aging out of state foster care</i>		
ElderServe		587-8673
GuardiaCare Services, Inc.	<i>Payee services</i>	585-9949
215 West Breckinridge Street		
Home of the Innocents – Aftercare Program		596-1320
Offering intensive case management for ages 18 – 24		

FINDING LEGAL HELP

Legal Aid Society

416 West Muhammad Ali Boulevard

584-1254

ACLU

425 West Muhammad Ali Boulevard

581-1181

REPORTING ADULT AND CHILD ABUSE

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

Adult Protective Services

595-4550

Child Protective Services

595-4550

The caller does not have to reveal his/her name

OBTAINING PROTECTIVE ORDERS

For problems involving family violence, you may be able to get an emergency protective order. This "no contact" order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency Protective Orders may be obtained visiting:

**The Family Court Clerk
Judicial Center
701 West Jefferson Street, 1st floor
8:30 am - 3:30 pm**

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays.

For more information, call the Emergency Protective Order Office at **595-4697**.

OBTAINING IDENTIFICATION

Birth Certificate For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the:

Kentucky Bureau of Vital Statistics, Frankfort, KY, 1-502-564-4212

Social Security Card To obtain your Social Security card, phone Social Security Administration General Information, **1-800-772-1213**, or visit the Social Security main office at **601 West Broadway, 582-6690**.

You will need a copy of your birth certificate or baptismal record. All non-US citizens need their birth certificate and a legal paper, such as a passport or visa.

Identification Card You can apply for an identification card at any of the driver's license offices. It will last for four years. You must:

- Be 12 years of age or older;
- Present your official social security card;
- Have two items of identification, one of which must list your full name and date of birth, and a second supporting document such as:

Birth certificate, school record stating date of birth, baptismal certificate, family bible record, passport, vehicle registration certificate, court order which includes legal name, voter registration card, marriage license or certificate, driver's license, or military ID.

- Pay a fee.
- There is a one year card now available for only \$4 if you are homeless. You will need to take a non-handwritten letter on homeless agency letterhead stating you are homeless along with two of the supporting documents named above to the Downtown Branch at 718 West Main Street between 8:30 and 4:30 Monday through Friday. 595-4924

Note: *This branch is scheduled to move mid July 2012 to 514 West Liberty St.*

Driver's License Bureau

New Branch and Moved Locations

West Louisville Branch: The NIA Center office at 2900 West Broadway may be accessed most easily from the rear parking area and is located on the ground floor. This new branch is scheduled to open mid July of 2012.

Southwest Branch: New location is now open in the K-mart Plaza at 4917 Dixie Highway. This branch had been located in the Southwest Government Center at 7219 Dixie Highway.

Downtown Branch: To be moved mid July of 2012 in the Old County Jail Building at 514 West Liberty Street in the space occupied by the circuit clerk's office. This branch is moving from the 718 West Main Street location. 595-4924

PROBLEM SOLVING PROCEDURE

1. If you have a complaint or a concern about an agency or a staff member of any agency, go through that agency's grievance procedure to deal with the concern.
2. If you aren't satisfied with the agency's response, **THEN** call **The Coalition for the Homeless** at 636-9550 x10 to express the complaint or concern.
3. **The Coalition** will work with both the agency and you to try and resolve the concern.

Louisville Street Tips

is a service provided by:



1300 S 4th St, Suite 250

Louisville, KY 40208-2314

502.636.9550 502.636.9950 F

Email: admin@louhomeless.org

Website: www.louhomeless.org