

Resources

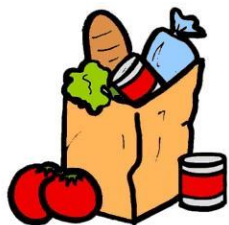
for those

Experiencing

Homelessness

the

Louisville Area





SHELTERS

To try and reserve a shelter bed at Salvation Army, Wayside, Saint Vincent de Paul or Re-Center Mission call **502-637-2337** between the hours of 10-4pm or they can walk in to the Coalition Monday through Friday 1-3:30pm they do not take walk-ins during the weekend but the telephone reservation line is open during the weekends.

Salvation Army: 911 South Brook Street. 502- 671-4904.

Shelter for Men, Women & family shelter
Soup Kitchen for Community:

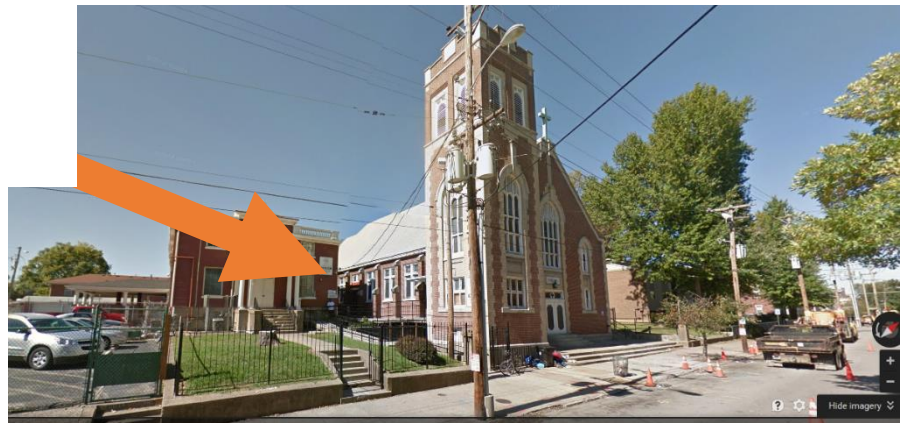


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Saint Vincent de Paul -1034 South Jackson 502-584-2480.

Shelter for Men only.
Soup Kitchen for community.

Enter here:
Up the ramp



Revised 2/26/20



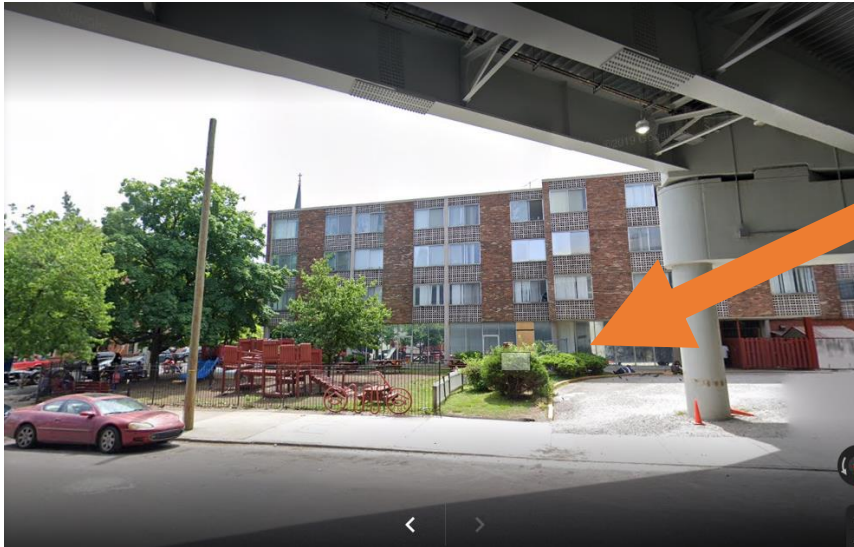
SHELTERS

Wayside Christian Mission: 742-6166 / 742- 6376 Hotel 333-3180

Men, Women & Family Shelter

Soup Kitchen for Community

Enter here:



Re-Center Mission 584-6543

733 East Jefferson St

Shelter for Men (Reserve a bed via Bed Line 637- 2337)

Day Shelter for Women and Children 1pm-3pm (Laundry and Shower facilities)

Enter here:





SHELTERS

Volunteers of America Family Shelter

Family shelter: To get in you must call Coalition Bed Line 637-2337

Address: 1321 S Preston St, Louisville, KY 40208 Phone: 502 636 0816



The Healing Place for Men (DOES NOT participate in White flag)

Phone: 585-4848 Address: 120 West Market street

which is not a part of the Coalition also has a few overnight beds. 1020 W Market St, Louisville, KY 40202. They have a 7am lottery. So if a male client is there they can try to win a bed for the night, if they don't they can return at 3:20pm to see if any of the "winners" do not come back to collect their bed and if so the bed could be open. Go to their detox center pictured below. 1020 W. Market street



Revised 2/26/20



SHELTERS

The Women's Healing Place

Phone: 502 568 6680 Address 503 South 15th street. also has some overnight bed 3:30pm first come first served. No guarantee for a bed.



Center for Women and Families-Domestic Violence shelter

Domestic Violence Shelter for men Women and accompanied children feeling domestic violence and sexual assault. Persons fleeing can get on TARC and ask to be taken to Center for Women and Families and they will be transported free of charge.

They have outpatient classes for victims of domestic violence





SHELTERS

YMCA Safe Place shelter for Children and Young adult

Address: 2400 Crittenden Drive

Phone 635 5233

Overnight Shelter for AGES: 12-17 ONLY. Free transport, get on TARC and ask for “Safe Place” and they will transport for free, or go to any business with Safe Place sign and alert them you need to go to the YMCA Safe Place

Day shelter for young adults 16-24 –Drop in





Meals

Breakfast or Early Lunch

Re-Center Mission 733 East Jefferson



**Salvation Army 911 South Brook street
6:45am – 7am**



**Saint Augustine 1310 West Broadway
(sandwiches only)
Monday-Thursday 10am-12**



**Wayside Christian 432 East Jefferson
Women and Families 6-7am
Men & Community 7:30-8:30**



**Coffee House 800 East Liberty & Shelby
Breakfast**



Revised 2/26/20



Lunch

Cathedral of the Assumption

433 South 5th street 12:15-1:00pm



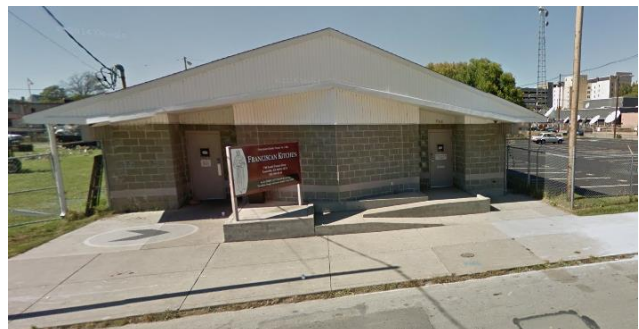
Fourth Avenue United Methodist 318 West Saint Catherine st

Monday, Tuesday, Thursday, Friday, Saturday
Noon-12:45pm



Franciscan 748 South Preston

Mon-Friday 10:30-12:30pm





Lunch

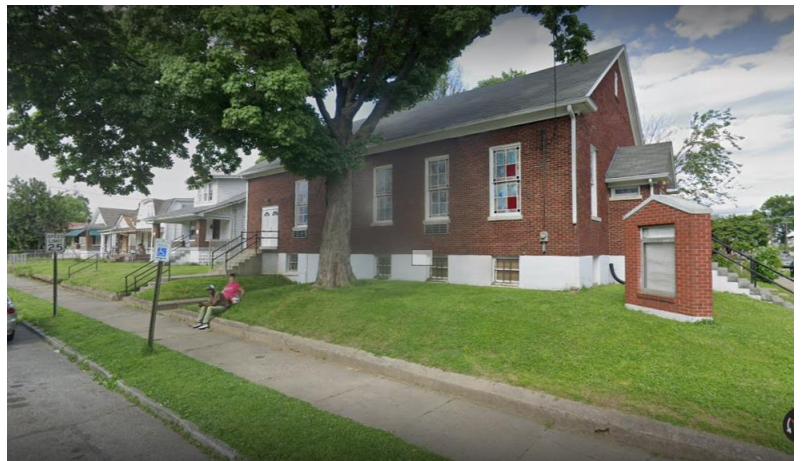
Green Street Baptist 519 East Gray Street 502 582 3922

11am -12 Noon



Lord's Kitchen 2732 South 5th street 634 1655

Mon-Sun 11:30am-12:30pm



Lord's Kitchen City of Hope Location 1410 Dixie Hwy.....413-0112

Mon - Fri 12:00 – 1:00 pm





Lunch

Wayside Christian 432 East Jefferson Women and Families Men & Community

12:00 – 1:00 pm Men & Community
11:00 – 12:00 pm Women & families



Saint Vincent de Paul -1034 South Jackson 502-584-2480.

Mon - Sun Noon -12:30 pm)



Feed the City. 772-5384 1100 South 26th Street Sat 1:30p – 4:00 pm

Mon –





Dinner

Lord's Kitchen 2732 South 5th street 634 1655

1st, 2nd, 3rd & 5th Wed 5:00 - 6:00 pm



Lord's Kitchen City of Hope Location 1410 Dixie Hwy.....413-0112

Sunday 4-6pm



Salvation Army 911 South Brook street

Women 4:45 – 5:15 pm & Men 5:15 – 5:45 pm



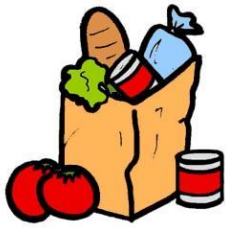
Wayside Christian 432 East Jefferson
Women and Families Men & Community

5:00 – 6:00 pm Men & Community

4:00 – 5:00 p.m. Women & Families



Revised 2/26/20



Groceries

DARE TO CARE: Call for site nearest you 966-3821

Sister Visitor Center.....776-0155

2235 West Market Street

(Serves area west of 9th Street and north of Broadway)



COMMODITY SUPPLEMENTAL

Louisville Health Department WIC.....574-6676

(For pregnant, postpartum, and breast-feeding women and children 0-5 years) (Call for site nearest you for an appointment.)



Day Shelters

Coffee House

800 East Liberty and Shelby Streets
Provides coffee and Breakfast

Enter here: Side
of the building



Re-Center Mission 584-6543

733 East Jefferson St
Shelter for Men (Reserve a bed via Bed Line 637- 2337)
Day Shelter for Women and Children 1pm-3pm (Laundry and Shower facilities)

Enter here:
Down Ramp





Day Shelters

UP Day Shelter for Women

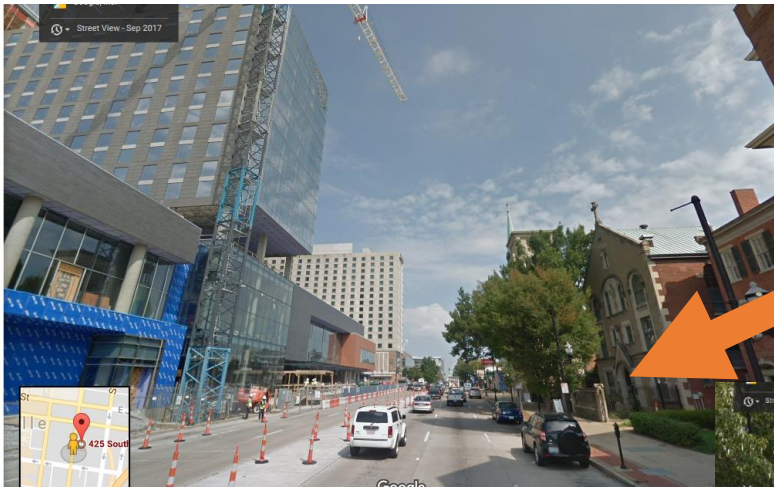
Phone: 502 384 0001

Address: 425 South 2nd Across from OMNI hotel

Days & Hours: Monday, Wednesday, and Friday 9am-1pm

Day shelter services: For Women and Children, showers, laundry, computer, phone, medical outreach, mental health providers, housing referral

Enter here:
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building go
downstairs





Hospitals

University of Louisville Hospital 562-3000

530 South Jackson street



Kosair Children's Hospital 629-6000

231 East Chestnut Street



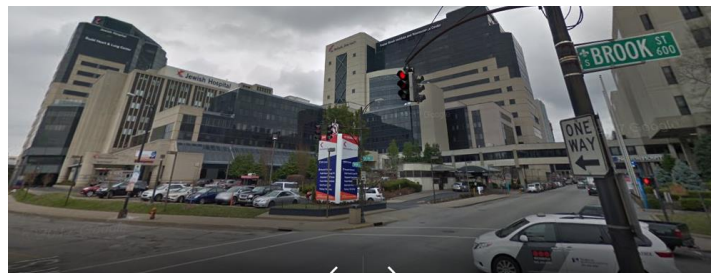
Norton Hospital 629-8000

200 E Chestnut St, Louisville, KY 40202



Jewish Hospital 587-4011

200 Abraham Flexner Way, Louisville, KY



Medical Services



Phoenix Health Center 568 6972

712 East Muhammad Ali Blvd

Call to make an appointment or walk in: Opens at 7:15am Monday Through Friday

Services: Medical, TB Tests (not given on Thursday), Behavioral/Mental Health, Dental, all without regard to insurance. They also offer help with applying for Medicaid as well as help with applying for Social Security.

Enter here:
Up the ramp



Phoenix Health Medical Outreach:

- Coffee House- TUESDAY AND THURSDAY 7:30am- 10am

800 East Liberty and Shelby Streets

Provides coffee and Breakfast

Enter here: Side
of the building



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Phoenix Health Medical Outreach:

Cathedral of the Assumption

433 South 5th street 12:15-1:00pm



University of Louisville Physicians

General Pediatrics.....

Address: 230 E Broadway, Louisville, KY 40202

Phone: (502) 588-3440 (Friday 8:00 am – 4:30 pm)

Nortons Pediatrics

Address: 230 E Broadway, Louisville, KY 40202

Phone: (502) 629 8990 (Friday 8:00 am – 4:30 pm)

Park DuValle Community Health Center.....584-2992

1015 West Chestnut (Mon – Fri 10:00 am -5:00 pm)





Family Health East Broadway Center.....583-1981

834 East Broadway (Mon - Thurs 8:00 am - 9:00 pm;
Fri. 8:00 am - 4:30 pm)
Portland Family Health Center.....774-8631
2215 Portland Avenue (M-Th. 8am -9p Fri. 8am-4:30 pm)

Family Health Center Iroquois.....366-4747

4100 Taylor Boulevard (Mon Wed Thurs & Fri 8:00 am -
4:30 pm Tues 8:00 am - 8:30 pm)

Shawnee Christian Health Center.....778-0001

234 Amy Avenue (Corner of Amy & Market Streets)
(Mon & Thurs. 8:30 am – 7:00 pm.)



Fourth Avenue United Methodist Church.....585-2176

318 West St. Catherine Street (Free Medical Clinic- 4th
Thursday of every month. 9p-1p.)

Family Community Clinic.....384-8444

1406 E Washington Street
(Mondays, Tuesdays and Wednesdays, 1-9pm; Thursdays
5-9pm; Saturdays 8am-12pm)
Provides FREE access to basic health care services for
adults and children without insurance. Physicians and
Nurse Practitioners who diagnose, treat, and prescribe
non-narcotic medications. Spanish interpreters are available.
Appointments are highly recommended; same day
appointments subject to availability.

Outreach Services



• Saint John's Outreach for Men or Women

Hours M-F from 6:45-3:00 pm here is our contact information:

We collaborate with people experiencing homelessness to advocate, educate, navigate and connect to community partners. We use client-centered interventions to empower them to leave homelessness

Tiny Herron-Markwell 502-936-0173

Jamie Bush 502-936-1380

Carrie Dorton 502-936-1379

Robert Sutton 502-299-8880

Austin Walton 502-296-3295

VOLUNTEER OUTREACH GROUPS/SCHEDULES

Love Transformation Project- serves Sunday mornings in JCC parking lot; provides breakfast and clothing. Contact info: 612-1134

Hip Hop Cares- serves at the Broadway underpass Sundays at noon; provides a meal, clothing, and supplies. Contact info: 457-5317

Fed With Faith- serves encampments and street homelessness on Sunday evenings; provides a meal and supplies. Contact info: 269-1027

River City Love Squad- serves at 6pm Monday evenings at 821 S. Clay Street; provides food, clothing, and hygiene. Contact info: 533-7257

Led By His Love- serves on Tuesday evenings at camp Mercer (10th street and the river); provides a meal and supplies. Contact info: www.ledbyhislove.com

Southend Street Angels- serves street homeless in the southend of Louisville on Tuesday evenings; provides a meal and supplies. Contact info: 435-7064

The Forgotten Louisville- serves on Wednesday nights at 7pm at various locations; White Castle on 7th and Berry, Archdiocese parking lot (then moves to Porter Paint's parking lot on 3rd street by the library), 5th and M street, Thorntons parking lot on Preston Hwy close to fairgrounds. Street runs and encampments in downtown, southend, westend, Okolona, Highview, and Fern Creek; provides a meal and supplies. Contact info: 345-9308 or 594-3223

My Dog Eats First- 2nd and 4th Wednesday of each month behind The Table in Portland; provides a pet food bank, veterinarian services, they also provide pet food and supplies to local street outreach teams as needed. Contact info: 694-2746

Fern Creek United Ministries Street Reach- serves on Thursday evenings to encampments and street homeless; provides a meal and supplies. Contact info: 931-8529

Lost Sheep Ministries- serves at 6pm on Thursdays at 6pm at 800 E. Liberty; provides a meal and supplies. Contact info: 494-8470

Sidewalk Servants- serves on Friday evenings; provides a meal and supplies. Contact info: 812-748-2054

Burrito Riders of Louisville- serves the 2nd and 4th Saturday mornings to encampments; provides breakfast and water. Contact info: 727-3308

Keep Louisville Warm- serves Saturday afternoon to street homeless and encampments in downtown, Okolona, and Fern Creek; provides a meal and supplies. Contact info: 835-4829

****Fed With Faith, The Forgotten Louisville, and FCUM Street Reach all provide "inclement weather runs" if the temps are dangerously high/low or during flooding teams are out daily.

Veteran Services

National Call Center for Homeless Veterans

.....1-877-424-3838
24/7 response
Volunteers of America West Louisville Location...384-0868
2500 West Broadway, Suite 400 (Mon - Fri 8:00 am – 4:30 pm)

DENTAL SERVICES

Family Health Center Phoenix.....568-6972
712 East Muhammad Ali Boulevard (Mon, Wed Thurs, Fri 7:30 am -4:00 pm)



TUBERCULOSIS TESTING (TB)

Louisville Metro Health Department.....574-6617
400 East Gray Street (Appointment only Mon Tue Wed
& Fri Noon-3:30 pm)

Family Health Center Phoenix.....568-6972
712 East Muhammad (Mon Tues Wed & Fri 8:00 am –
10:30am & 12:30-2:30p)
Homeless Outreach.....585-1969
(Call for nearest location Mon - Fri 8:00 am - 5:00 pm)

MENTAL HEALTH SERVICES

Centerstone (Formerly Seven Counties).....589-1100

Family Health Center Phoenix 568-6972
712 East Muhammad Ali 40202 (Mon-Friday 7:30-4pm)

Family & Children's Place.....893-3900 ext 275
525 Zane Street (Mon - Fri 8:30 am - 8:30 pm)

TAYLRD for YOUNG ADULTS.....287-0602
1020 East Broadway (16 – 25 yrs. old) (Mon- Fri 2:00pm –
5:00 pm)

Wellspring.....637-4361
927 S. 3rd St. (Mon-Fri 9:00 AM - 5:00 PM, walk in appointments
available weekly) (counseling, case management, peer support, crisis services)

Crisis Line 589-4313 / 1800-221-0446 Free 24 hour counseling and referral resources
1 800 SUICIDE (1800-784-2433)

Substance Abuse Recovery

Al-Anon and Alateen.....458-1234
4400 Bishop Lane, #104 (Mon - Fri 10:00 am - 2:00 pm)

Alcoholics Anonymous 24 hour answering service...582-1849
332 West Broadway, Room 620 (Mon - Fri 8:00 am - 1:00
pm & 2:00 - 4:00 pm)

Jefferson Alcohol Drug Abuse Center (JADAC)583-3951

600 South Preston Street

Our Lady of Peace-Inpatient and Intensive Outpatient

Substance abuse and mental health treatment 451 3330

2020 Newburg road

Narcotics Anonymous 24 Hour Helpline.....499-4423

Family Health Center Phoenix 568 6972

712 East Muhammad Ali 40202 (Mon-Friday 7:30-4pm)

SEXUALLY TRANSMITTED INFECTION & HIV SERVICES

AIDS Service Center Coalition &

Louisville AIDS Resource Ctr.....219-2722

Deaf services/TDD line.....589-4259

810 Barret Avenue (Mon – Fri 9:00 am - 5:00 pm)

Louisville Metro Public Health & Wellness

400 E. Gray St. | Louisville, KY 40202

Walk-in HIV testing available

Wednesday from 8 a.m. - 12 p.m.

Appointments available at 502-574-5600

University of Louisville 550 Clinic.....561-8844

(Mon – Fri 8:30 am – 4:30 pm)

Planned Parenthood.....(800) 230-7526

842 S 7th St (M, W 8:30-5p- Tues. 11am-6pm, Thurs, Fri
& Sat 8:30am-4pm)

House of Ruth.....587-5080

607 East Saint Catherine Street (Mon-Fri 8:45 am-4:45 pm)

AIDS Interfaith Ministries.....794-2682

Housing

- Common Assessment Team :

Ollie Green Building 1300 South 4th Street & Ormsby on the **2nd floor**

What is Common Assessment?

Common Assessment is a program for identifying the housing and service needs of homeless individuals in Louisville. Common Assessment is not a housing program but may possibly be able to help link you to resources.

How does it work?

You will complete a 10-15 minute survey about your homelessness, health, and other needs. While the Common Assessment Team does not directly provide housing or services, this information is used to help us identify which programs and agencies might best serve your needs.

Who can participate?

To participate in Common Assessment, you must be currently staying in an emergency homeless shelter as verified by the Homeless Management Information System (HMIS) or staying on the street or some other place not meant habitation like a car or an abandoned building as verified by a homeless outreach worker.

Where and When can I participate?

Louisville Coalition for the Homeless:
1300 S. 4th Street, 2nd Floor
Monday-Thursday 10:00 am – 3:00 pm

Or call 502-637-2080 for an outreach appointment



Revised 2/26/20

HELP WITH CHILDREN

Student Equity and Community Engagement....485-3650

4309 Bishop Lane (pre-school & school)

Jefferson County Public Schools.....485-3001

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CHILDCARE

Child Care Assistance Program.....1-855-306-8959

1215 South 3rd Street

JOBS AND EDUCATION

Family Scholar House.....1877-677-9177 or 584-8090

403 Reg Smith Circle (Located on the corner of 5th & Lee Streets)

(Mon – Fri 8:30 am – 5:00 pm)

Provides both non-residential and residential academic advising and case management support for low income single parents interested in pursuing a college degree. Individuals must have high school diploma or GED and custody of their children to qualify.

(YA) YMCA Safe Place Services,

Matt Kubancik Youth Development Center.....635-5233

2400 Crittenden Drive (9am-1pm Mon., Thurs., Fri. and 5pm-9pm Tues.) *Provides academic and employment counsel and case management support to young adults, ages 16-22.*

Kentuckiana Works Youth Career Center.....574-4115

612 South 4th Street, #400 4th Floor

Kentucky Career Center at the Nia Center.....574-4100

2900 West Broadway, Suite 100

Kentucky Health Career Center.....574-3344

746 South 5th Street (Corner of 5th and York Streets)

Kentucky Manufacturing Career Center.....276-9711

160 Rochester Drive, Building W, Suite 115B

Goodwill GTS Staffing Employment Services....581-0058

4200 Bishop Lane (Wed – Thurs 9:00 am – 3:00 pm)

Kentucky Vocational Rehabilitation.....595-4173

(Call for referral Mon – Fri 8:00 am - 4:30 pm)

Louisville Urban League.....585-4622

1535 West Broadway

Re:Center Ministries.....812 914-7399

229 Walnut Street in Jeffersonville, IN (Call to sign up for job readiness class)

FINDING OTHER HELP

Emergency.....911
Metro Call.....311
Metro United Way.....211
Neighborhood Place.....574-6638
701 W. Ormsby
Kentucky Refugee Ministries.....479-9180
(Mon – Fri 9 am to 5:00 pm)

24 Hour Hope Now Hotline
(Crisis and Information Center).....589-4313
Deaf Relay TDD line, Kentucky Relay.....711
Adult Protective Services.....595-4803
Hotline.....800-752-6200
908 West Broadway, #6W
American Red Cross (We Speak Your Language)...589-4450
510 East Chestnut Street
Bus Service (TARC).....585-1234
Hearing Impaired.....587-8255
1000 West Broadway
Fellowship with Christ Ministry
Riverfront between Joe’s Crab Shack and Belle of Louisville
(Sunday 7:30 – 10:30 am) (Breakfast, Clothes, & Toiletries)
Child Abuse Hotline.....800-752-6200 or 595-4550
Child Support Division.....574-8300
315 West Muhammad Ali Boulevard(Mon – Fri 8:00 am –
4:45 pm)
Crimes Against Children.....574-2465
635 Industry Rd
Crimes Against Seniors.....574-7724
635 Industry Road

Deaf Relay Service.....711 or 1-888-648-6056
Home of the Innocents.....596-1000
1100 East Market Street
River City Love Squad.....533-7257
645 East Breckenridge Street (Monday Nights 7:00 pm)
Center for Women and Families Crisis Hotline....581-7222
Southern Indiana Campus.....877-803-7577
National Hotline.....800-799-7233
SNAP (Food Stamps).....855 306-8959
908 W Broadway (Mon - Fri 7:30 am – 4:30 pm)
Medicaid (Adults & Children).....855-306-8959
908 West Broadway (Mon – Fri 8:00 am – 4:30 pm)
Family Health Center Phoenix
Medicaid Service.....568-6972

712 East Muhammad (Mon - Fri 8:00 am - 3:30 pm)
Social Security Office.....800 772-1213
601 West Broadway Room 101
Temporary Assistance for Needy
Families (TANF).....855-306-8959
908 West Broadway
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Elderserve (Payee services 65 & Up).....587-8673
215 W. Breckenridge Street
Home of the Innocents – Aftercare Program.....596-1320
Offering intensive case management (ages 18 – 24)

FINDING LEGAL HELP

Legal Aid Society.....584-1254
416 West Muhammad Ali Boulevard #300
ACLU (American Civil Liberties
Union of Kentucky).....581-1181
315 Guthrie Street, Suite 300

REPORTING ADULT AND CHILD ABUSE

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

Adult Protective Services.....595-4803
Child Protective Services.....595-4550

The caller does not have to reveal his/her name.

DOMESTIC VIOLENCE RESOURCES

Domestic Violence Intake Center.....1-502-595-4697
Louis D. Brandeis Hall of Justice, First Floor. 600 W. Jefferson Street. (24 Hrs. a day, 7 days a week, 365 Days a year. Will take both civil emergency protective orders and criminal complaints.)
(S) (F) Center for Women and Families.....581-7200
Crisis and Referral Line.....1-877-803-7577
SANE Clinic (Sexual Assault Nurse Examiner)
927 South 2nd Street (Intimate partner abuse) sexual assault victims; call first for information)

OBTAINING PROTECTIVE ORDERS

For problems involving family violence, you may be able to get an emergency protective order. This “no contact” order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency

Protective Orders may be obtained by going to:

The Family Court Clerk
Judicial Center
700 W Jefferson St #703
8:30 am - 3:30 pm

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays. For more information, call the Emergency Protective Order Office at 595-4697.

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Domestic Violence Intake Center (DVIC)....1-502-595-4697
Louis D. Brandeis Hall of Justice, First Floor. 600 W. Jefferson Street. (24 Hrs. a day, 7 days a week, 365 Days a year. Will take both civil emergency protective orders and criminal complaints.)

GETTING IDENTIFICATION

Birth Certificate

For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the Kentucky Bureau of Vital Statistics, Frankfort, KY, 1-502-564-4212.

Social Security Card

To obtain your Social Security card, phone Social Security Administration General Information, 1-800-772-1213, or go to the Social Security main office at 601 West Broadway, 582-6690. You will need a copy of your birth certificate or baptismal record. A non-US citizen needs their birth certificate and a legal paper such as a passport or visa.

Identification Card

You can apply for an identification card at any of the driver's license offices. It will last four years.

- \$12 for applicants 15 and over – \$4 for applicants 14 and under
- Payments may be made by cash, debit, or credit card.
- There is a \$2 convenience fee for debit or credit card transactions.
- Personal checks are not accepted.

- \$4 for the homeless at the Nia center location only (2900 West Broadway)

18 and over: What do I need to bring?

- Birth Certificate (Original or State Certified with the raised embossed seal) AND
- Social Security Card (Not Laminated) AND
- Mail postmarked or dated within the last 30 days with applicant's name

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Under 18: What do I need to bring?

- Birth Certificate (Original or State Certified with the raised embossed seal) AND
- Social Security Card (Not Laminated) AND
- Parent listed on the birth certificate or legal guardian with guardianship documents AND
- A parent/guardian must also be present with a valid form of ID — If the applicant does not live with the parent or guardian, they will also need mail addressed to the child at their current address. Mail must be dated in the last 30 days. Legal guardians must have guardianship documents.

Kentucky Child ID (Under 15): What do I need to bring?

- Birth Certificate (Original or State Certified with the raised embossed seal) AND
- Social Security Card (Not Laminated) AND
- Parent listed on the birth certificate or legal guardian with guardianship documents AND
- A parent/guardian must also be present with a valid form of ID — If the child does not live with the parent or guardian, they will also need mail addressed to the child at their current address. Mail must be dated in the last 30 days. Legal guardians must have guardianship documents.
- Documents that are laminated or photocopied will not be accepted.

PROBLEM SOLVING PROCEDURES

Homeless Consumer Grievance Procedure

If a consumer has an issue, complaint or concern about a shelter, agency or staff member of any shelter or agency, the consumer MUST follow that shelter/agency's grievance procedure. If the shelter/agency's response

is not satisfactory, the consumer may contact:

Louisville Metro Community Services:

502-574-5050

The consumer must submit a written copy of their grievance and the shelter/agency's written response. Metro Community Services will contact the shelter within five (5) business days. Metro Community Services will review the case and issue a response to the consumer and shelter/agency within five (5) business days of receipt of shelter/agency response and will schedule a meeting or other type of mediation between the consumer and shelter/agency if deemed necessary. Metro Community Services staff reserves the right to follow an alternative procedure should the concern be a threat to the consumer's safety.

PLEASE NOTE: If you have been refused shelter due to your gender identity and/or sexual orientation or if you have concerns about your health and safety in shelter due to your sexual orientation and/or gender identity, you may file a grievance in accordance with the shelter program policies and procedures. If you feel the outcome of your grievance insufficiently addresses your specific concerns, you may contact:

Louisville Metro Community Services.....574-5050

Local Lesbian, Gay, Bisexual,

Transgender (LGBT) Resources

U.S. Department of Veterans Affairs.....554-4550

Robley Rex Louisville VA Medical Center

Health Care for Lesbian, Gay, Bisexual, and Transgender

Veterans - LGBT Veteran Care Coordinator

Fairness Campaign.....893-0788

2263 Frankfort Avenue

Louisville Trans Man

Support group meetings held the 2nd Sunday of the month at 7:00 p.m. (ages 18+) Email: loutransman@gmail.com

Louisville Youth Group.....430-2016

417 E Broadway