





Consumer Engagement VISTA

Full-Time Position

Overview

The Coalition for the Homeless is the lead advocate for our local houseless population. We are a 501(c)(3) nonprofit organization with a mission to prevent and end homelessness in Louisville.

We have been the voice of the homeless in Louisville since 1986 when community leaders founded us. Our job is to strategically evaluate the needs of the homeless and our 40+ member agencies, and to implement smart, long-term solutions. We work to end homelessness and housing insecurity through Coordination, Community education, and Advocating for system changes.

The Coalition for the Homeless is seeking an individual interested in serving as a **Consumer Engagement AmeriCorps VISTA member** who is willing to manage our Louisville Metro Community Consulting Board (CCB). This is a large, inspirational, dynamic group of people comprised only of consumers who have lived experience with our homeless services system during the past seven years.

The Consumer Engagement VISTA will collect recommendations directly from our CCB then will present this feedback to the Louisville Metro Continuum of Care on various topics such as how services should be funded or improved for this population. Members of this board are also consulted for their input in a variety of other areas including revision of CoC wide policies and helping develop client-centered training for local service providers.

The Homes for All Vista reports to the Education and Advocacy Director with direct supervision from the Monitoring and Compliance Manager. The Consumer Engagement VISTA will spend the majority of their time working with our CCB and other directly-impacted people to produce relevant materials and resources to support our houseless neighbors. The position may be expected to work some evenings. Must have reliable transportation.







Term of Service Dates: August 2023 - July 2024

Required Skills and Experience

- Ability to work with diverse people and manage a large dynamic group
- Commitment to the principles of Housing First and Harm Reduction
- Willingness to partner with others
- Good communication skills
- Creative problem solving

Duties and Responsibilities

- The Consumer Engagement VISTA is expected to plan, monitor and facilitate monthly CCB meetings
- Manage all administrative duties associated with operating a robust advisory board
- Provide organizational support for community engagement events hosted by the CCB Help coordinate and organize educational advocacy opportunities with board members at the state and local level
- The VISTA will work with members of the advisory board to create educational materials
- The VISTA will utilize feedback from persons with lived experience to design outreach efforts that are more effective and meet consumers where they are







Compensation

- living allowance of \$15,002
- \$1000/month rental stipend (based on actual rent amount)
- money for college or student loans or a cash stipend after your service ends
- health insurance
- paid leave
- relocation assistance, child care assistance (income eligible)
- loan forbearance
- student loan interest payment
- non-compete eligibility for federal jobs
- professional training professional and personal development

A preference will be given to those with lived experience of homelessness or eviction.

To Apply: Interested applicants should submit a cover letter and resume to George Eklund geklund@louhomeless.org and Ashley Tabor geklund@louhomeless.org and geklund@lou