

Louisville/Jefferson County Continuum of Care FY23 Renewal Project Scoring and Ranking Community Consulting Board Questionnaire

This questionnaire must be completed by ALL PSH, RRH, TH, and TH-RRH renewal project applicants. YHDP grantees are not required to complete this in FY23.

If your agency holds multiple CoC grants you may submit one response for multiple grants **IF** the policies are the same across all grants. If policies differ across grants or you hold multiple project types (i.e., RRH and PSH), please submit separate responses for each.

The below questions were created by the Community Consulting Board (CCB) and edited by CoC staff. The CCB is a board of individuals with lived experience of homelessness. CoC staff will provide guidance and technical assistance, but the CCB will be responsible for scoring the responses provided below. **The overall questionnaire is worth 25 points.**

Questionnaires are to be returned to bscott@louhomeless.org by **Monday, August 28, 2023**. Failure to return this questionnaire by the due date will result in a loss of scoring on the FY23 Renewal project Scoring

Agency:

Person Completing:

Projects Included:

- 1) How many attempts are made to locate a client after they are referred to a housing program? Describe what steps you take to meet a client where they are and what assistance you offer to ensure the referred client gets housed.
- 2) Does your program offer housing navigation support to help clients search for housing? Describe the extent of this support.
- 3) Is a thorough needs assessment being conducted with the client upon entry to the program? Describe that assessment and how it may apply to different subpopulations, such as the severely mentally ill or those who are actively using substances.
- 4) When working with clients who are actively using substances, describe how you assess their risk and what harm reduction strategies are used. Please provide detail on how you follow up with the client.
- 5) What is the current average caseload for a client in your housing program?

- 6) What types of supports are being offered to program staff to mitigate burnout?
- 7) Are program staff adequately trained and competent with evidence based, client-centered practices, harm reduction strategies, motivational interviewing, and critical time interventions? Describe the training staff receive.
- 8) Do any of the housing case managers in your program have lived experience? If not, do case managers have access to peer support specialists who do?
- 9) How frequently are case managers attempting to communicate with clients?
- 10) How does your program handle hard to reach clients? Describe the steps you take to make contact with them.
- 11) Do you consider your program Housing First? Please describe what this means to your agency.
- 12) Please provide a description of any barriers your project has identified faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population and what steps you have taken or will take to eliminate the identified barriers. This could include barriers to participation (e.g., lack of outreach, background check policies, adverse rental history) and success (e.g., negative client exits).